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- MPAN stands for metering point administration number and relates to electricity. It's also sometimes called a 'supply number' or 'S number'.
- MPRN stands for meter point reference number and relates to your gas supply. It's sometimes called an 'M number'.

Finding your numbers

You can find your MPAN on your electricity bill. If you don't have a bill, your energy supplier or the electricity distributor in your area will be able to tell you what it is. You'll also find your MPRN on your gas bill, or you can get it by calling the National Grid on [0870 608 1524](tel:08706081524).

Here are some examples of an MPAN and MPRN on a statement

Electricity

Supply number:

S	01	801	001
12	1234	5678	901

Distributor:

UK Power Networks, Customer Relations, Fore Hamlet, Ipswich, Suffolk, IP3 8AA. Call 0845 601 4516

Please let us know on a scale of 1-5 how strongly you agree with the following statement:

'EDF Energy made it easy for me to resolve my query today.'

Select from 1 (strongly disagree) to 5 (strongly agree)

1 2 3 4 5

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